



DYEMILL LODGES (Arran) Ltd

Monamhor Glen, Lamlash, Isle of Arran KA27 8NT

Tel: 01770 600419 email: enquiries@dyemill.co.uk

Proprietors: Paul and Sue Archer

BOOKING APPLICATION

Please complete this form (IN BLOCK CAPITALS) and return pages 1 and 2

NAME: _____ **ADDRESS:** _____

Tel. No: _____ **Email:** _____

NAMES OF ALL OTHER MEMBERS OF PARTY			
Please make sure you tell us if anyone in the party has walking difficulties			
Title	Initials	Surname	Age if under 18
Details of Dog(s):			
(Note: Adult dogs accepted by prior arrangement only)			

Please indicate type of accommodation required: Lodge: Holiday Home:

Date of Arrival: Date of Departure:

I enclose a cheque No: _____ value: £ _____ as 30% deposit.

The balance is due on arrival (**please note we can only accept payment by cheque or cash**). Cheques should be made payable to: DYEMILL LODGES (ARRAN) LTD.

I have read and agree to abide by the conditions of let stated on page 2 of this form.

Signature: _____ **Date:** _____

Please read the Conditions of Let on pages 2 & 3 of this form. Confirm your acceptance of the Conditions of Let by signing and dating both this form and page 3. Return the completed pages to us at the above address and retain page 4 (DIRECTIONS) for your information.

CONDITIONS OF LET

1. The rental of a Lodge or Holiday Home from Dyemill Lodges (Arran) Ltd - hereafter referred to as the management company - for the agreed letting period is for Holiday purposes only under Schedule 4 Section 8 of the Housing (Scotland) Act 1988.
2. The normal letting period is from **Saturday to Saturday (4pm on the day of arrival to 10am on the day of departure)** unless otherwise agreed.

The lodges are all electric, and the electricity is paid for via a £1.00 coin meter.

The holiday homes have both gas and electric, which is included in the price.

Duvets, pillows, bed linen, a bath mat, oven gloves, a drying up cloth, liquid hand soap, washing up liquid and basic cleaning materials are provided in both the lodges and holiday homes.

Towels are not provided.

3. Payment of the 30% deposit will ensure the lodge or holiday home is held on a provisional basis prior to acceptance and confirmation by the management company; and that the hirer has read and agrees to abide by the full terms and conditions of hire.

Once the booking is confirmed by the management company, the hirer becomes liable for the full balance of the hire charges due for payment **30 days** prior to the booking start date.

Non-payment of the balance of the hire charges by the due date without prior agreement will be treated as a breach of contract by the management company. The deposit will not be returned and the management company reserves the right to re-let the lodge or holiday home.

Should the hirer choose to pay in full at the time of booking, the payment is deemed as a 100% deposit until confirmation by the management company.

4. In the event of cancellation of a confirmed booking by the hirer, they remain liable for the FULL cost of the accommodation. We will endeavour to re-let the lodge or holiday home, and if successful will make a full refund. However, re-letting is not guaranteed, so the client may wish to consider covering this liability with an insurance policy.
5. The number of persons occupying a lodge must not exceed **4**; and the number of persons occupying a holiday home must not exceed **2 ADULTS plus up to 3 children**, without the express prior agreement of the management company. A breach of this condition will be viewed as a breach of contract and the management company reserves the right to terminate the occupancy of the lodge or holiday home without refund.
6. We reserve the right to refuse to hand over a lodge or holiday home to any person or persons who in our opinion are not suitable to take charge. In such cases a refund of 70% of the rental charge will be made and the liability of the management company to provide accommodation will cease.
7. If we are prevented due to circumstances beyond our control such as fire damage, storm damage or the interruption of utility supplies from putting the lodge or holiday home at the disposal of the hirer, the rental charge will be refunded in full, and the hirer will have no further claim against the management company.
8. Dyemill is primarily a family holiday site and therefore we do not accept bookings or multiple bookings from groups such as stag, hen or golfing parties.

We do not accept bookings from workmen/women for short or long term lets.

A breach of this condition will be viewed as a breach of contract and the management company reserve the right to refuse to hand over a lodge or holiday home or terminate the occupancy/booking of the lodge/s or holiday home/s. In such cases a refund of 70% of the rental charge will be made and the liability of the management company to provide accommodation will cease.

9. It is very important to us that all our clients enjoy their holiday at Dyemill, so in the interest of the other guests, we request that undue or excessive noise be avoided particularly during late evening or night time.
10. The hirer is the individual who made the booking, and person held to be responsible for the hiring party.

The hirer is responsible for the condition of the property and its contents during the hire period. When vacated at the end of the booking period, the lodge or holiday home must be in a clean and tidy condition.

The hirer should advise one of the site managers of any breakages or damage as soon as feasibly possible so that repair or replacement can be affected without delay. The hirer will be charged for any items needing replacement for reasons other than normal wear and tear.

CONDITIONS OF LET Continued...

11. Well behaved **adult dogs** are accepted by prior arrangement, and an additional charge will be made for each dog. **Without exception ALL dogs MUST be kept on a leash** and in control whilst in the Dyemill grounds for the following reasons:

For the protection, comfort and wellbeing of other guests;

For the protection of the site managers pet cats and hens which are allowed to roam freely, as well as numerous red squirrels, pheasants, hare and other wildlife in and around the Dyemill site;

The fencing around Dyemill isn't dog proof.

Failure to keep dogs in control and on a leash will be deemed as a breach of contract and may result in the termination of the tenancy.

Strictly supervised tethering of smaller dogs may be allowed but only with prior discussion with, and the agreement of the site managers.

Dogs must not be left unattended at any time unless a suitable cage is used, and the dog isn't liable to bark and be a nuisance to other guests, or be otherwise distressed.

Feeding bowls and bedding for dogs is not provided and therefore should be brought with you. Dogs must not be allowed on the furniture, into bedrooms or onto spare blankets provided for the use of guests.

Dog owners are responsible for picking up and disposing of properly any faeces deposited by their dog/s in the Dyemill grounds.

12. The Dyemill lodges and holiday homes are situated within natural woodland and areas set aside for wildlife. Young children must not be left unsupervised by a responsible adult at any time within the grounds; older children are welcome to explore within the Dyemill grounds only with the permission of their parent or guardian who remains responsible for their safety and wellbeing. (From the top of the site looking towards the entrance, the rear and right hand side boundary is either the small burn or fence where present; and the left boundary is a wire fence. Areas beyond these are private property).
13. For safety reasons, children must not be unsupervised on the bridge at the front of the property, and the large burn (including its banks) running under the bridge is strictly out of bounds to all.
14. The hirer and individuals for whom the booking is made, and those responsible for children in their care, accept there are various natural hazards. For example:

Unseen or hidden tripping or slipping hazards such as tree stumps, fallen branches, stones, clumps of vegetation, drainage gullies etc. Water hazards including drainage ditches, burns/streams, muddy or boggy areas, runoff from rain etc; debris heaps comprising branches, twigs leaf litter and other collected and accumulated natural waste.

A variety of plants which may be thorny, sting, are poisonous or could cause an allergic reaction such as salmonberry, brambles, stinging nettles, thistles, water hemlock, gunnera, and others.

Paths to the lodges are comprised pebbles and gravel. Wooden step retainers and path edgings may be slippery, particularly when wet, and care should be taken not to step on them.

15. Dyemill Lodges (Arran) Ltd and its employees will not be held responsible or liable for any direct or indirect loss or damage which may be sustained by any individual or their property (including vehicles) whilst on the Dyemill site.

I have read and agree to abide by the above conditions of let.

Signature: _____

Date: _____

Name: _____

(Please Print)

DIRECTIONS

Arran is accessible by ferry from Ardrossan to Brodick (55 minute crossing) and in summer by an additional ferry from Claonaig on the Kintyre peninsula to Lochranza (30 minute crossing). It is not possible to book on the Lochranza ferry but, if coming by car via Ardrossan, you are strongly advised to book well in advance.

For reservations contact:

Caledonian MacBrayne Ltd., The Ferry Terminal, Gourock PA19 1QP

Tel: 08000 650000 Fax: 01475 650268 (General Enquiries Tel: 01475 650100)

Book online: www.calmac.co.uk

Having made your reservation it would be helpful if you could advise us of your expected time of arrival.

On leaving the pier at Brodick, turn **LEFT** at the T junction with the main road heading for Lamlash approx 3 miles away. Continue all the way through Lamlash village towards Whiting Bay. At the far end of the village, just beyond an estate of bungalows on your left, you will see **Arran Fine Foods** on the right, and a road sign "**Slidery via Ross**". Turn **RIGHT** along this road; Dyemill Lodges are approximately 500 yards on the left, with a sign at the entrance to the drive. **If you intend to use satnav to find us, please use the postcode KA27 8NU.**

Please wait at the gate opposite the house, and we will come and show you to your lodge or holiday home – please be patient as we may be showing other guests in.